

SERVICE SUMMARY



PRIVATE CLOUD SERVICES

Business Analytics Cloud Experts

Taysols is Australia's leading consulting, cloud and support partner for Business Analytics & Big Data solutions.

Our proven cloud services include Platform as a Service (PaaS), Software as a Service (SaaS) and Analytics as a Service (AaaS) models - all optimised for Business Analytics & Big Data solutions.

We host the full suite of OneStream's, Oracle's, Microsoft's and MicroStrategy's performance management, business intelligence and data discovery software plus a range of technologies for Big Data, warehousing and data integration.

We get you up and running quickly, then look after your deployment in Australian Tier III data centres with strict service level agreement sin place.

We provide all hardware, operating system and database licences, secure access and world class disaster recovery regimes.

In summary, our cloud services allow you to focus on the actionable insights your Business Analytics & Big Data solution provides, while we take care of the rest. Our cloud services are:

Proven

- ✓ASX 200 listed & Government clients
- √Thousands of users in over 40 countries

Certified & Secure

- ✓ASAE 3402 certification
- ✓APRA sympathetic

Adaptable

- √Highly scalable (users, products, resources)
- √Transparent and flexible pricing model

Integrated

- √Hundreds of source systems
- √Single sign on using your AD

OUR STANDARD CLOUD PACKAGE

PLATFORM

Optimised for Business Analytics

Standard 4 Environments: e.g. DEV, TEST. PROD, DR

Secure Australian Tier III Data Centres

Hardware (Servers, Network, Storage, Memory, CPU)

Software (OS, RDBMS)

Connectivity (Internet, SSL, VPN)

Big Data Applicances (and software)

SERVICES

Monitoring & Patching (e.g. OS, RDBMS, Application, Cloudera)

Disaster Recovery

Password Portal (enhancing vendor solutions)

24x7 Helpdesk

VALUE-ADD

Business Analytics & Big Data Experts - no grey areas

ASAE 3402 certified

Australian owned

Rapid Setup

SPECIAL FEATURES

Transparent Pricing Model

Scalability of all Service Options

Penalties for missing SLA



We selected Taysols because of their unparalleled experience with the enabling technology, group accounting and their hosting track record.

Paul Healy

Head of IT, Corporate Travel Management



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Our Key Differentiators

For Taysols, hosting Business Analytics & Big Data applications is not "just another system", it's what we do. We understand that they are different from straight databases, or an ERP system and the people that use them just want them to work without having to know "all the back end stuff".

We give them specialised attention – from secure access, through to how they operate with hardware and operating systems including DR and we do it without any fuss for the end users. We are so confident with our solution that we back up our credentials with strict SLAs.

Putsimply, Taysols is your one stop shop for Big Data & Business Analytics. Safe, Proven, Reliable and Cost Effective.

TAYSOLS' SPECIAL APPROACH

We are happy to offer you our skills and services, even if you are hosting your technologies on-premise or with any other provider.

Our team is happy to work together with you to help you make your environments as good and productive as possible.

Just give us a call to discuss your needs and issues.

Cloud Services in Comparison	Taysols	Other Provider Generic Cloud
Hosting Platform	Specialised Cloud Services	
Optimised for Business Analytics & Big Data	✓	X
4 Environments in secure Australian Tier III Data Centres (DEV, TEST, PROD, DR) as standard	✓	×
Hardware (Servers, Network, Storage, Memory, CPU - massive capacity included)	✓	limited
Software (OS, RDBMS etc.) - installed, ready for use	✓	\$\$\$
Connectivity (Internet, SSL, VPN)	✓	limited
Services		
Monitoring & Patching (OS, RDBMS, Application)	✓	limited
Disaster Recovery (tailored for Business Analytics solutions)	✓	\$\$\$
24x7 Helpdesk - end-to-end ownership of problems handled by technical and BA experts	✓	×
Security		
Password Portal (enhancing vendor solutions)	✓	X
Secure encrypted Site-to-Site VPN	✓	X
Customised patching and rollback capabilities	✓	X
ntegration		
Real time secure data integration	✓	limited
Direct integration / connectivity with source systems	✓	X
Monitoring and error checking with data integration	✓	limited
Bi-directional data integration	✓	×
/alue-Add		
Business Analytics Experts - no grey areas, one-stop-shop	✓	X
ASAE 3402 certified	✓	X
Australian owned - no exposure to US Patriot Act	✓	X
Rapid Setup	✓	×
Special Features		
Transparent Pricing Model (per user/per product suite/ per annum)	✓	×
Scalability of all service options	✓	limited
Real time SLA monitoring - penalties apply for missing SLA	✓	×
Big Data Appliances (with Connectors, 'R', Discoverer, etc.)	✓	×