

**CLIENT: CHEP****Challenge**

CHEP successfully delivered its budget and forecast information using a combination of in house developed software and spreadsheets. The basis of this information was derived from the CHEP SAP ERP system, fed to these bespoke systems, analysed and delivered to management for decision making and reporting. The system, being of a bespoke nature, required significant in house expertise to operate and maintain and was felt to be difficult to alter in order to accommodate changing needs.

To facilitate the ever-increasing need for more comprehensive budgets and forecasts, the existing system swelled to a position making it unwieldy and slow to respond. Not only was a need for more information required, but the speed and level of resources to derive it needed to be reduced. In other words, CHEP needed to do more with less.

**Approach**

CHEP, on the advice from Taysols, elected to install the latest version of the software, version 11, along with the newly released Oracle Data Integration (ODI) module. The Capital Planning module was also installed and developed.

The premise of the engagement was to ensure that as much Intellectual Property remains vested with CHEP staff and so a very collaborative approach was adapted. This meant CHEP having full ownership of all facets of the process from data integration to report production, which resulted in a cost effective and comprehensive solution.

The project sought to deliver improved functionality in the Budgeting and Forecasting domain at CHEP requiring a fresh look at current processes and procedures. Processes that had previously been delivered somewhat outside of the in house developed system where included in the new solution such as the integration of actuals and capital expenditure planning. The development of these meant that information could be modelled far quicker with higher levels of accuracy and transparency.

**COMPANY DETAILS:**

CHEP (Commonwealth Handling Equipment Pool) is an international company dealing in pallet and container pooling services, serving customers in a range of industrial and retail supply chains. CHEP is owned by Brambles Limited. CHEP offers wooden and plastic pallets, small display pallets, crates and IBC containers.

**EMPLOYEES:**

7,700

**INDUSTRY:**

Equipment Pooling

**PROJECT TIMELINE:**

6 months

**TECHNOLOGIES:**

Budgeting, Planning & Forecasting  
System Integration & Warehousing

**SERVICES:**

Consulting  
Support

**KEY BENEFITS:**

Updated planning system enabling long range budgeting and medium term forecasting.

Transparent, easy-to-use, supportable solution.

“Taysols, with their extensive experience in both planning technology and processes, helped us achieve our goals sooner and with less effort than would otherwise have been the case.

**Chris Cousins,**  
Business Reporting Manager



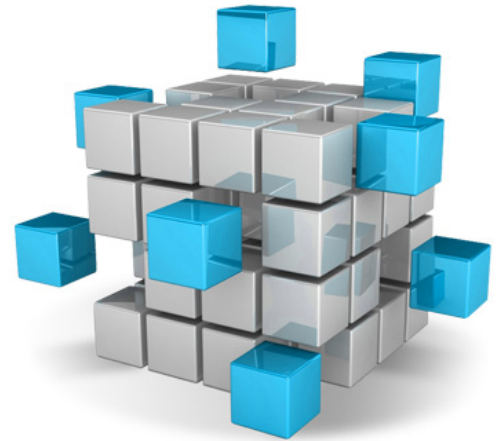
**CLIENT: CHEP****Solution**

CHEP now have a planning system, integrated with SAP, which enables both long range budgeting and medium term forecasting.

The result combines driver based, top down and bottom up processes in an easy to use, transparent and supportable solution.

The project achieved both quick wins and laid a foundation for emerging needs that are ever prevalent in the fast moving business of pallet handling.

CHEP were amongst the first if not the first organisation in the region to adopt the ODI and Capital Planning modules integrated to Hyperion Planning and therefore superior consulting skills were required along with strength of vision from CHEP.



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