

# CASE STUDY FEBRUARY 2010



## **CLIENT: UNIVERSITY OF TECHNOLOGY**

# Challenge

UTS has encountered technical limitations in its current set of enabling technologies in the areas of budgeting, forecasting and reporting. Rather than taking a "band aide" or "siloed" method of resolution which would normally result in short lived gains and long term pains, UTS has wisely decided to adopt a strategic approach to formulating a strategy, vision and a 'roadmap' to its enablement.

Once endorsed by senior stakeholders and University leadership, UTS will begin on the path of systems revitalisation. Taysols was engaged to assist the University in developing a high level vision and strategic roadmap for the above mentioned areas.

# **Approach**

Taysols developed a three stage approach for the University.

Stage One involved a series of workshops and one-on-one interviews to establish the current position – As Is. At the conclusion of this process, a detailed review of the current processes and technologies was documented and agreed by the project's steering committee. This document includes sections describing the desired state, ensuring that the needs of both end users and the centralised unit are recorded.

Stage Two will produce a To Be document which draws extensively on the current situation and also on the desired state. A series of alternative system architectures and processes has been suggested for ratification by the project's steering committee.

Stage Three will see Taysols bridging the gap between the current situation and the desired state by outlining a roadmap for the University. This roadmap will guide UTS toward streamlined processes, a surefooted support model and a cost-effective platform for budgeting, reporting and forecasting.

### **Solution**

UTS selected enabling technologies, garnered the intellectual property in its staff and embarked on a finance improvement realisation program. The solution was developed to assist UTS with phase I of the road map, allowing time to settle before launching into subsequent phases of the journey.

Taysols was selected by UTS because of its solid understanding of budgeting, reporting and forecasting processes and for its depth of expertise across a wide range of market leading technologies. These skills are supported by extensive experience in the University sector.

#### Patrick Woods,

Deputy Vice-Chancellor and Vice-President (Resources)

#### **COMPANY DETAILS:**

The University of Technology Sydney was formed at the beginning of 1988 from the former NSW Institute of Technology, and was restructured in 1990 with the merger of the 'Old UTS' with the Kuring-gai College of Advanced Education, the School of Design, and the Institute of Technical and Adult Teacher Education, forming the current UTS. UTS is a University focused on practice-oriented education with strong links to industry, the professions and the community, and with a growing research reputation and a strong commitment to internationalisation.

#### **EMPLOYEES:**

2,682

#### **INDUSTRY:**

Education

#### **PROJECT TIMELINE:**

5 months

#### **TECHNOLOGIES:**

Budgeting, Planning & Forecasting

#### **SERVICES:**

Consulting

#### **KEY BENEFITS:**

Strategic approach
Formulation of strategy, vision, roadmap

